



Community Services (CHC02)

Diploma of Children's Services (CHC50302)

Nationally accredited training from The Australian Salesmasters Training Company



About

The Australian Salesmasters Training Company

Since 1985, THE AUSTRALIAN SALESMASTERS has been coaching and counseling both individuals and companies in the field of improvement.

More recently, as a Registered Training Organisation (RTO # 6854) we have assisted a multitude of small, medium and large businesses grow with their Government Funded Training Programs.

Currently delivering programs in all States of Australia, The Australian Salesmasters motto of "don't blame them...TRAIN THEM" has been adopted by many of the nation's most progressive companies.

THE QUALIFICATION

This qualification covers workers who are responsible for developing and evaluating the program. Workers at this level have responsibility for the supervision of other staff and volunteers and in most States it is the highest qualification required at director or service manager level.

Why use Australian Salesmasters?

It is an undisputed fact that people enjoy their work better and are more efficient and productive when they are well skilled in what it is that they need to do.

The Australian Salesmasters has been delivering learning and development programs both nationally and internationally since 1985. More recently, as a Registered Training Organisation, RTO # 6854, we have been focused on delivering how to strategies and tactics in workplace training, productivity, performance and leadership effectiveness solutions. All these solutions are based on nationally agreed industry standards and are personalised depending on the clients needs.

We are keen to assist you and your people achieve their full potential and better align individual goals and competencies with organisational objectives. The results are measurable and lead to sustained improvements in your organisation.

All our trainers are Government accredited and have vast practical and theoretical knowledge on the programs they facilitate. All programs are experiential and a variety of training mediums are used.

At the Australian Salesmasters, you'll partner with a company that has been at the cutting edge of employee learning and development for over 20 years.

Program Objectives

Programs are designed to build and sharpen critical skills and knowledge required to positively impact on the outcomes of your business.

After successful completion of the modules in this qualification, and related assessment tasks, candidates should be able to have the responsibility for the supervision of other staff, such as:

- Qualified Child Care Worker
- Team Leader
- Group Leader
- Program Leader
- Out of School Hours Care Coordinator
- Family Day Care Coordinator
- Special Needs Inclusion Worker

Course Description

This national qualification is one of five available from the Community Services Training Package (CHC02).

After the successful completion of this course, candidates will have responsibility for the supervision of other staff and volunteers.

Workers at this level are required to have an understanding of Indigenous culture and history and to work with local communities in the provision of services.

Career Opportunities

This course provides participants with the skills, attributes and knowledge to take more responsibility in the workplace through leadership roles or as change agents.

- Child Care Worker – Qualifies
- Team Leader
- Group Leader
- Program Leader
- Service Manager
- Service Director
- Special Needs Inclusion Worker

Pathways

By successfully completing the Diploma of Children's Services participants are eligible for selection into the Advanced Diploma of Children's Services.

Entry Requirements

CHC30402 Certificate III in Children's Services is the **prerequisite** to this qualification.

Skills Recognition/Prior Learning

Previous learning undertaken at another learning organisation may entitle a participant to entry into the program with some credit/s.

Alternatively, if a participant can provide evidence that shows that they have the required skills and knowledge they may be able to have that learning recognised without having to complete all of the training offered by Australian Salesmasters and the employer.

Further details are available in the Australian Salesmasters Candidate Handbook.

Delivery Method

Delivery will comprise supervised on-the-job training during which the participant will be allowed an average of three hours a week to perform training related tasks and activities and structured self-directed learning.

Assessment Method

Assessment will be undertaken in accordance with the relevant applicable legislation.

A variety of assessment methods may be used including:

- Workbook assessment tasks
- Simulation
- Demonstration
- Oral and written activities.
- Completion of workbook exercises
- On the job observation

Policies and Procedures

The policies and procedures applicable to this course are set out in the Candidate Handbook.

A copy of the handbook will be given to you at your enrolment. Please discuss any questions you may have in relation to these policies and procedures with your trainer or supervisor.

Course Duration

This course will be delivered and assessed in the workplace for up to 24 months. We are able to accelerate the duration of the course under certain circumstances.

Course Structure

Candidates are required to complete 20 units to complete this course.

20 units must be selected for this qualification including:

- 13 compulsory units
- 7 elective units

Core Units (13 to be Completed)

CHCCHILD2C	Support the rights and safety of children within duty of care requirements
CHCCN11C	Establish, manage and monitor the implementation of safe and healthy environment
CNCCN8B CHCFC2C	Plan care routines Foster and enhance children's development
CHCFC3C	Foster and enhance children's social, emotional and psychological development
CHCIC10C	Establish and implement plans for developing responsible behaviour
CHCIC12C	Plan the inclusion of children with additional needs
CHCOHS501A	Manage workplace OHS management system
CHCPR10C	Design, implement and evaluate programs of the service
CHCPR2C	Arrange/ organise experiences which facilitate and enhance children's development
CHCPR9C	Document, interpret and use information about children
CHCRF11B	Work effectively with families in caring for the child
CHCFC5C	Foster and enhance children's cognitive and language development

Elective Units (7 to be Completed)

<input type="checkbox"/>	BSBMGT608A	Manage innovation and continuous improvement
<input type="checkbox"/>	CHCCS405A	Work effectively with culturally diverse clients and co-workers
<input type="checkbox"/>	CHCIC11B	Implement and promote inclusive policies and practices requirements
<input type="checkbox"/>	CHCORG11B	Lead and develop others
<input type="checkbox"/>	CHCORG14B	Manage a service organisation
<input type="checkbox"/>	CHCORG20B	Promote and represent the service
<input type="checkbox"/>	CHCORG5B	Maintain an effective work environment

Qualifications

As part of the Australian Qualifications Framework this program is nationally recognised. On successful completion participants will be awarded the Diploma of Children's Services (CHC50302).

Further Information

For further information regarding this course contact
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