



## - FACT SHEET -

# CHC 30102 Certificate III in Aged Care

### Course Includes:

- Training by Government accredited, highly qualified trainers
- All module assessments
- E-book monthly on topic to assist your career
- Set of 12 CD's to assist you in course/career delivered during program
- Flexibility of delivery mode
- Comprehensive workbooks with additional information to assist you in your studies

This training is based on the National Community Services/Aged Care competency standards and reflects nationally endorsed industry requirements. The purpose of this training package is to provide training to direct care workers in aged care services. These workers provide services to aged people and the ultimate goal of this relationship is a state of health, well-being and independence appropriate to the aged person's needs and desires. Services are also delivered within policy and procedure frameworks of accredited aged care facilities.

### Content

The course is nationally accredited and recognised. It consists of a set of competencies that high performing aged care workers should possess. These competencies relate to the areas of:

- Care for older people
- Workplace safety
- Team effectiveness
- Personal effectiveness
- Continuous improvement
- Developing work priorities
- Effective workplace relationships
- Cultural diversity.

### Purpose

The purpose of the training program is to develop the skills and knowledge of an aged care worker.



### Program Benefits

- Improved skills
- Increased innovation
- Development of aged care competencies
- Increased awareness of continuous improvement and customer service
- Improved facilitation of teams and individuals

### Units/Modules covered

- CHCAC1C Provide support to an older person
- CHCAC2C Provide personal care
- CHCAC3C Orientation to aged care work
- CHCAC6C Support the older person to meet their emotional and psychological needs
- CHCAC15A Provide care support which is responsive to the specific nature of dementia
- CHCCOM2B Communicate appropriately with clients and colleagues
- CHCINF8B Comply with information requirement of the aged care and community care sectors
- CHCOHS302A Participate in safety procedures for direct care work
- CHCORG3B Participate in the work environment
- CHCCS405A Work effectively with culturally diverse clients and co-workers
- CHCAC17A Support the older person to maintain their independence

- HLTCS6A Respond effectively to difficult or challenging behaviour
- CHCCS304A Assist with self medication

### Prerequisites

Participants must be over 18 years old.

### Delivery Methods

This course is able to be completed via face to face learning or at your own pace via distance learning. Study wherever, whenever you want.

### Assessment

Assessment is comprised of written tasks, practical demonstrations and 3<sup>rd</sup> party observations. Candidates will be given assessment tasks to complete during the course.

### Recognition of Prior Learning (RPL) and Mutual Recognition

Recognition of Prior Learning is given as well as recognition of competencies gained through other formal study.



### The Australian Salesmasters Training Company

Suite 317  
30-40 Harcourt Pde  
ROSEBERY NSW 2018  
AUSTRALIA

Phone: (02) 9700 9333  
Email:  
kathy@thesalesmasters.com  
www.thesalesmasters.com

**The training you need to excel in the Aged Care Industry.**