



- FACT SHEET -

TLI 20107 Certificate II in Transport and Logistics (Warehousing and Storage)

Course Includes:

- Training by Government accredited, highly qualified trainers
- All module assessments
- E-book monthly on topic to assist your career
- Set of 12 CD's to assist you in course/career delivered during program
- Flexibility of delivery mode
- Comprehensive workbooks with additional information to assist you in your studies

This course has been developed to provide workers in the warehousing and storage industry with the latest skills, knowledge and thinking for existing or aspiring team members to expand their capabilities. Units from within the course have been designed for application in all warehousing and storage contexts.

Content

The course is nationally accredited and recognised. It consists of a set of competencies that high performing warehouse and storage team members should possess.

These competencies relate to the areas of:

- Communication
- Workplace safety
- Team effectiveness
- Personal effectiveness
- Continuous improvement
- Customer service
- Developing work priorities
- Effective workplace relationships.

Purpose

The purpose of the training program is to develop the skills and knowledge of warehouse and storage team members.



Program Benefits

- Improved productivity
- Increased innovation
- Development of warehouse and storage competencies
- Increased awareness of continuous improvement and customer service
- Improved facilitation of teams and individuals

Units/Modules covered

- TLID107C Shift materials safely using manual handling methods
- TLID207C Shift a load using manually-operated equipment
- TLIE307C Participate in basic workplace communication
- TLIF107C Follow occupational health and safety procedures
- TLIF207C Conduct housekeeping activities
- TLIG107C Work effectively with others
- TLIL107C Complete workplace orientation/ induction procedures
- TLIA1107A Package goods
- TLI1207A Pick and process orders
- TLIA1307C Receive goods
- TLIA2107C Despatch stock
- TLID307D Handle dangerous goods/ hazardous substances
- TLIE807C Process workplace documentation
- TLIF307C Apply accident-emergency procedures

Prerequisites

Participants must be over 18 years old.

Delivery Methods

This course is able to be completed via face to face learning or at your own pace via distance learning. Study wherever, whenever you want.

Assessment

Assessment is comprised of written tasks, practical demonstrations and 3rd party observations. Candidates will be given assessment tasks to complete during the course.

Recognition of Prior Learning (RPL) and Mutual Recognition

Recognition of Prior Learning is given as well as recognition of competencies gained through other formal study.



The Australian Salesmasters Training Company

Suite 317
30-40 Harcourt Pde
ROSEBERY NSW 2018
AUSTRALIA

Phone: (02) 9700 9333
Email:
kathy@thesalesmasters.com
www.thesalesmasters.com

**The training you need to
excel in the Warehousing
and Storage Industry.**